

Pet & Pet Parent File Name & Date: _____

SERVICES CONTRACT

PET PARENT INFORMATION:

Name: _____

Address: _____

Cell Phone #: _____

Email Address: _____

Emergency Contact & Cell Phone #: _____

Keys/Remote/Keypad #: _____

Alarm System/Gate Codes: _____

Smoke Detector Batteries: _____

Others w/House Key or Staying in Home: _____

OK to Post Pet's Picture on Website/Social Media? _____

Emergency Evacuation Procedures: _____

SERVICE DATES:

Starts: _____ **Ends:** _____

Leave Home: _____ **Arrive Home:** _____

PET SCHEDULE INFORMATION

Service Plan: (15/30/45/60 Minute Visits, Overnights, Boarding or In Home)

Describe: _____

PET CARE INFORMATION SECTIONS:

DOGS:

Name(s) Breed(s) & Birthday(s): _____

Registration/Vaccinations/Microchipped: _____

Training/Socialization: _____

Behavior/Temperament: _____

On Leash Behavior: _____

Spayed/Neutered: _____

Allergies/Medication/Flea Regimen: _____

Location Animal Carriers, Collars, Food, Water, Meds Toys: _____

Pet Service Needs: _____

CATS:

Name(s) Breed(s) & Birthday(s): _____

Behavior/Temperament: _____

Allergies/Medication/Flea Regimen: _____

Spayed/Neutered/Declawed: _____

Location Animal Carriers, Collars, Litter Boxes, Food, Water, Meds, Toys: _____

Hiding Spots: _____

Pet Service Needs: _____

OTHER PET INFORMATION: (Non Dogs & Cats)

PAYMENT INFORMATION:

Cost per Visit \$ _____ x _____ # of Visits = Sub Total Cost \$ _____

Discount Add: 5% or 10%

Holiday Fee Add: \$5 or \$10

Grand Total: \$ _____

Client to Pay by: Cash ___ Check # ___ Paid in Full? _____

Marketing: _____

(Miscellaneous fees below are subject to current published prices :)

1. 100% total payment due at the "Meet & Greet." (Except monthly regular clients) Future payments required prior to each job.
2. Less than 24 hour notice for Services: \$10
3. Pet Supply Run Fee: \$10 + Supply Cost
4. Major/Minor Holiday Fees: \$10/\$5)
5. Pet Service Rate Increases: Subject to current published prices.

CONDITIONS SECTION:

Emergency Evacuation: Pet owner hereby authorizes Dog Walks 'N More, LLC to provide pet care services for the cost as detailed above in this legally binding contract. In case of an **emergency evacuation** where DWNM is unable to reach the pet owners or owner's emergency contact, pet owner authorizes DWNM to use its best judgment as how to proceed. Pet owner agrees to reimburse all out of pocket expenses and not hold DWNM responsible for injuries incurred to pets during an emergency evacuation. The pet owner will cover all veterinary costs in the event the pet is ill or hurt while in the care of DWNM.

Pet Care: The utmost care will be given watching and caring for the pet owner's pets and home. However, due to the unpredictable nature of animals, DWNM will not be liable for any damage to pet owner's property, whether owned, rented or leased, including the property of others and including and not limited to any bitings, urination, disease, accidental death, etc or any complications encountered in administering medications to pet owner's pets with access to the outdoors.

Complaints: All complaints of pet owner on the quality of service or liability issues must be addressed in writing within **(10) ten calendar days** of the final visit of this contract. Any time after that, complaints will be not be considered. (Includes and is not limited to: emergency, flexible, holiday, on call, regular, special and vacation contracts.)

Canceling Services: Pet owner agrees to notify service provider **24 hours in advance** of canceling services. Failure to do so will result in a cancellation fee of 25% of total contracted total owed. (Exceptions: Emergency Situations)

FUTURE PET SITTING NEEDS: This contract will serve as a blanket to meet all future pet sitting needs. (I.e. includes but not limited to: multiple pet sit visits, overnights, boarding & in home sitting)

Pet Parent Signature & Date: _____

DWNM Signature & Date: _____